

Service definitions DSV ROAD SE



BCM ROAD SE

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Service definition



In this document you will find technical description of DSV services and an overview of our electronically transferable products connected to our various service options, as well as the requirements necessary to combine different products and services.

11 services for DSV ROAD Sweden

TSR Code	Service name	Side
29	Cargo Insurance	6
52	Notification*	7
310	PreAdvice*	8
202	eParcel*	9
90	B10*	10
306	B12*	10
201	Personal Delivery Service*	11
304	DSV ECO*	12
	Pallet Exchange*	13
	Tempererad Transport*	14
	Dangerous Goods	15

* Swedish Local Service

Service definition



Service Compatibility Matrix

TSR + Code	Service Name	Cargo Insurance	Notification*	PreAdvice*	eParcel*	B10*	B12*	Personal Delivery Service*	DSV ECO*	Pallet Exchange*	Tempered Transport	Dangerous Goods
29	Cargo Insurance	N/A	x	x	x	x	x	x	x	x	x	x
52	Notification*	x	N/A		x			x		x		x
310	PreAdvice*	x		N/A	x	x	x	x		x		x
202	eParcel*	x	x	x	N/A	x	x	x				
90	B10*	x		x	x	N/A				x		
306	B12*	x		x	x		N/A			x		
201	Personal Delivery Service*	x	x	x	x			N/A		x		
304	DSV ECO*	x							N/A	x		x
	Pallet Exchange*	x	x	x		x	x	x	x	N/A		x
	Tempered Transport	x									N/A	
	Dangerous Goods	x	x	x						x		N/A

* Swedish Local Service

No Combination

Service definition



Combination Domestic Products & Services

Combination Domestic SE Products & Services	Groupage	Partload/Fulload
Cargo Insurance	X	X
Notification*	X	
PreAdvice*	X	X
eParcel*	X	
B10*	X	
B12*	X	
Personal Delivery Service*	X	
DSV ECO*		X
Pallet Exchange*	X	X
Tempered Transport		X
Dangerous Goods	X	X

* Swedish Local Service.

Service definition



Combination International Products & Services

Combination International Products & Services	Groupage	Partload/Fulload
Cargo Insurance	X	X
Tempered Transport		X
Dangerous Goods	X	X

Cargo Insurance

Service description:

TSR Code	Service name	Service-Description
29	Cargo Insurance	When Cargo Insurance is booked DSV will insure the goods so that customer eligible for receiving a compensation payment from DSV in case of a claim.

Detailed service definition:

User Story: Customer booking this service, customer wants DSV to insure their goods. DSV handles all goods with personal and professional care, but we also understand the risks involved in transportation. Therefore, we recommend cargo insurance through our insurance company DSV Insurance A/S and our global partners. We offer coverage for nearly all types of goods against accidents, mishandling, or other risks that can cause damage or loss of goods. Our cargo insurance is your best protection against financial loss, prolonged claim settlements, and legal disputes.

Mandatory information in IFTMIN:

- TSR/C233/7273 (TSR++29)
- MOA (MOA+67:Amount:Currency)

What is not included in this service:

For further details please see:

Swedish version: <https://www.dsv.com/sv-se/vara-losningar/transportatt/mervardestjanster/forsakring/varuforsakring>

English version: <https://www.dsv.com/en-gb/our-solutions/modes-of-transport/value-added-services/insurance/cargo-insurance>

Service definition

Notification (Local Swedish service)

Service description:

TSR Code	Service name	Service-Description
52	Notification	Notification is made via phone or email to agree on a delivery time.

Detailed service definition:

User story: Notification means that DSV contacts the recipient via phone or email to agree on a delivery time. The service is available for groupage and DSV e-parcel. An additional fee is charged according to DSV's current Transport Terms.

Contact details (name & phone number) must be included in the recipient's information at the time of booking.

Mandatory information in IFTMIN:

- TSR/C233/7273 (TSR++52)
- SG12/NAD+NI (NAD+NI+++Delivery Party...)
- SG12/NAD+NI/SG13/CTA (CTA+IC+:Contact Name)
- SG12/NAD+NI/SG13/COM (COM+?+46012345678:TE)

What is not included in this service:

This service is only for **domestic Swedish shipments** not for international shipments.

Service definition

PreAdvice (Local Swedish service)

Service description:

TSR Code	Service name	Service-Description
310	PreAdvice	PreAdvice means that DSV notifies the recipient by phone 30-60 minutes before delivery.

Detailed service definition:

User story: PreAdvice means that DSV notifies the recipient via phone 30-60 minutes before delivery. The service is available for groupage and DSV e-parcel. An additional fee is charged according to DSV's current Transport Terms.

Contact details (name & phone number) must be included in the recipient's information at the time of booking.

Mandatory information in IFTMIN:

- TSR/C233/7273 (TSR++310)
- SG12/NAD+NI (NAD+NI...)
- SG12/NAD+NI/SG13/CTA (CTA+IC+:Contact Name)
- SG12/NAD+NI/SG13/COM (COM+?+46012345678)

What is not included in this service:

This service is only for **domestic Swedish shipments** not for international shipments.

Service definition

eParcel (Local Swedish service)

Service description:

TSR Code	Service name	Service-Description
202	eParcel	Specialised parcel service within Swedish groupage network.

Detailed service definition:

Maximum number of packages per shipment: 5 pieces.

The weight per shipment must not exceed: 100kg.

The weight per package must not exceed: 35 kg.

The volume per shipment must not exceed: 0.35 m².

Package type: CTN.

Mandatory information in IFTMIN:

- TSR/C233/7273 (TSR++202)

What is not included in this service:

This service is only for **domestic Swedish shipments** not for international shipments.

Service definition

Delivery before specified time (Local Swedish service)

Service description:

TSR Code	Service name	Service-Description
90	B10	Time unloading before 10:00 AM, agreed unloading time per delivery.
306	B12	Time unloading before 12:00 PM, agreed unloading time per delivery.

Detailed service definition:

B10: Unloading before 10:00 AM according to DSV transport plan, agreed unloading time per delivery. Additional charges may apply according to DSV's current transport terms.

B12: Unloading before 12:00 AM according to DSV transport plan, agreed unloading time per delivery. Additional charges may apply according to DSV's current transport terms.

Mandatory information in IFTMIN:

B10:

- TSR/C233/7273 (TSR++90)

B12:

- TSR/C233/7273 (TSR++306)

What is not included in this service:

This service is only for **domestic Swedish shipments** not for international shipments.

Service definition



Personal Delivery Service (Local Swedish service)

Service description:

TSR Code	Service name	Service-Description
201	Personal Delivery Service	Personal delivery, front door.

Detailed service definition:

User story: Customer booking this service, driver delivering goods to front door.

Mandatory information in IFTMIN:

- TSR/C233/7273 (TSR++201)

What is not included in this service:

This service is only for **domestic Swedish shipments** not for international shipments.

Service definition

DSV ECO (Local Swedish service)

Service description:

TSR Code	Service name	Service-Description
304	DSV ECO	Reduce enviromental impact on partloud shipments

Detailed service definition:

User Story: By utilizing the load capacity to the maximum, we can reduce the environmental impact that freight transport entails. At the same time, DSV ECO means a financial advantage that you get to share in the form of a discount on your regular price.

Mandatory information in IFTMIN:

- TSR/C233/7273 (TSR++304)

What is not included in this service:

This service is only for **domestic Swedish shipments** not for international shipments. Excluded for groupage and additional services.

Service definition

Pallet Exchange (Local Swedish service)

Service description:

TSR Code	Service name	Service-Description
	Pallet Exchange	DSV exchange pallet for customer

Detailed service definition:

User Story: When you choose Pallet Exchange, it means that you are requesting DSV to exchange pallets. DSV's goal is always to make an even exchange. Pallet Exchange must always be specified at the time of booking. Pallets that are securely attached to the goods (for example, bolted) will not be exchanged. Local conditions and additional charges may apply, ask your local DSV contact for more information.

Mandatory information in IFTMIN:

- EQD/SG38/8053 (EQD+EFP)
- EQN/SG38 (EQN+Number of pallets)

What is not included in this service:

This service is only for **domestic Swedish shipments** not for international shipments.

Service definition

Tempered Transport

Service description:

TSR Code	Service name	Service-Description
	Tempered Transport	Goods need to be transported in a special temperature.

Detailed service definition:

User Story: Customer book this service, DSV will transport the goods in required temperature from customer. Customer need to provide DSV with information about the temperature range (or specific temperature) required during transport.

Mandatory information in IFTMIN:

- RNG/SG19/6167/C280 (RNG+1+CEL:Min temp:Max temp)

What is not included in this service:

DSV do not define service by name only by temperature range.

Service definition

Dangerous Goods

Service description:

TSR Code	Service name	Service-Description
	Dangerous Goods	Dangerous goods must be booked with the details needed. HCDG goods need to be approved with DSV before booking.

Detailed service definition:

User Story: As a customer booking this service, I want DSV to transport goods that are falling under ADR regulations and thereby need specific treatment in the transport and cross-docking process.

Mandatory information in IFTMIN:

- SG33/DGS/FTX (please see implementation specification)

What is not included in this service:

This service does not contain any additional task beside the transport of the goods such as re-packing, ADR labelling specific ADR document creation etc.